The Apple Trust

Comments, Complaints & Suggestions

We would like to know what you think about the services we provide.

We need to know if you feel that we have :

- Done something wrong
- Failed to deliver a service
- Not treated you or your child fairly or courteously

We would also like to know what:

- Your experience of The Apple Trust has been
- You think can be done to improve our services
- You have been particularly happy with.

Please write your name and contact details below Name	
Address	
Phone Number	Email address

Please give the details of your complaint, comment or suggestion below
(please give as many details as possible – continue on reverse if necessary)

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Your signature _____ Today's date _____

This form can be handed in to the office or any member of staff. Or it can be emailed to **admin@theappletrust.org.uk**

If you prefer, please arrange a confidential appointment to meet with a duty manager, or if you prefer the Chair of Trustees, currently Rev Malcolm Rogers.

This form is available in waiting areas and also on our website **www.theappletrust.org.uk**